

Frequently Asked Questions for The Bayou Church Preschool Ministry

What do I need to do to get my child started in Preschool?

Welcome! You will need to take a few minutes to register your child at the NextGen check-in desk. After completing registration, we will help you get familiar with our check-in and security system, as well as, give you a brief tour of our Preschool Center.

How old does my child have to be to start attending Preschool?

There is no minimum age; however, we recommend that your child has had his/her first set of shots at six weeks of age.

How will you contact me if my child needs me?

If your child has a need that we are unable to fulfill, we will send a text message to the person registered as the primary parent in the household. Additionally, the letter-number sequence on your security tag will show up on screens throughout campus with the message, "Parent please respond."

Is there a private area available for nursing mothers?

Yes, we offer a private area for nursing mothers. Inside you will find rocking chairs, a changing table and a live video feed of the worship service.

How does Preschool Ministry keep parents involved in their child's experience at church?

Parents are encouraged to update their email preferences within the Church Center app to receive a monthly Preschool newsletter. This newsletter includes our monthly Bible reading plan, memory verse, upcoming events, and recommended resources. Special events such as Preschool Family Experience and Parent Promise are great ways for families to connect and grow in faith together.

What kind of security check do the Serve Team members have to go through?

All Preschool Serve Team members must complete a background check, fill out an application, and interview with the Preschool Coordinator before they receive approval to shadow or serve within our ministry.

Can I serve in the same class as my child?

We have found it in the best interest of the preschoolers and Serve Team leaders that family members serve in another classroom within Preschool Ministry; however, we are open to reviewing this on a case-by-case basis.

Can you give my child medication which I provide?

No, we are not to administer any kind of medication including, but not limited to, prescription or over-the-counter medication, diaper cream, bug repellent, or sunscreen.

Do I have to stay on campus while my child is in Preschool?

Yes, our Sunday morning preschool programs are designed to assist parents by providing a safe and nurturing place for their children while they are participating in worship or serving on campus.

If my child had fever last night, can he/she still attend?

No, we require that a child be free of fever, vomiting and/or diarrhea for a minimum of 24 hours before entering Preschool. Adherence to this policy is important to protect the health of all children in our department. For further information, please review the [Wellness Policy](#).

Can anyone else pick up my child?

Only those with a proper security tag are allowed to enter Preschool. If you send someone other than yourself to pick up your child, you must provide that person with the proper security tag. Also, that person must be 16 years or older.

Can my child stay for more than one service?

Yes, our focus at the Bayou is to worship and serve. We are happy to accommodate those of you sharing in this vision.